

Terms and Conditions for Aqueduct Marina Moorer's Voucher Package

1. **Eligibility:** The voucher package is available exclusively to individuals who sign up for a 12-month mooring at Aqueduct Marina. Voucher books will be issued upon the start of the 12-month mooring period.
2. **Voucher Validity:** All vouchers in the package are valid only during the 12-month mooring period. Vouchers are strictly non-transferable unless otherwise specified on the individual voucher.
3. **Expiry Date:** Each voucher book will be issued with an expiry date corresponding to the end of the 12-month mooring term. Vouchers cannot be used after this date, nor can they be carried over beyond the initial 12-month period.
4. **Redemption Process:** To redeem a voucher, the voucher book must be presented to a member of staff at Aqueduct Marina for stamping. Vouchers will not be considered valid unless stamped and dated by staff at the time of redemption.
5. **One-Time Use:** Once a voucher has been stamped and redeemed, it cannot be reused. Photocopies or any form of reproduction will not be accepted.
6. **Non-Transferable:** Vouchers are intended for the original moorer only and cannot be transferred, gifted, or sold unless specifically stated otherwise on the voucher.
7. **Non-Combineable:** Vouchers cannot be used in conjunction with any other offers, discounts, promotions, or loyalty schemes, unless expressly stated on the voucher.
8. **Offer Discretion:** The contents, availability, and terms of the vouchers are at the sole discretion of Aqueduct Marina. Aqueduct Marina reserves the right to alter, amend, or withdraw specific offers without prior notice.
9. **Availability of Services:** All services and products offered in the voucher package are subject to availability. Aqueduct Marina is not responsible if a service is unavailable during the period of mooring.
10. **No Cash Value:** Vouchers have no cash value and cannot be exchanged, refunded, or redeemed for cash.
11. **Misuse of Vouchers:** Any attempt to use vouchers outside of the stated terms, or any fraudulent use of the voucher book, will result in the immediate withdrawal of the voucher package privileges without compensation.
12. **Lost or Damaged Voucher Books:** Aqueduct Marina is not responsible for lost, stolen, or damaged voucher books. Replacement books will not be issued.
13. **Voucher Modifications:** Vouchers must be redeemed as stated; no modifications, substitutions, or changes will be accepted unless specifically agreed upon by Aqueduct Marina management.
14. **General Terms:** By signing up for a 12-month mooring and accepting the voucher package, the moorer agrees to comply with these terms and conditions as well as all other applicable Aqueduct Marina regulations.
15. **Governing Law:** These terms and conditions are governed by and construed in accordance with the laws of the United Kingdom, and any disputes will be subject to the exclusive jurisdiction of the courts of England and Wales.

These terms and conditions are designed to ensure fair use and enjoyment of the voucher package for all eligible moorers. If you have any questions regarding these terms, please contact the Aqueduct Marina office for assistance.