



**AQUEDUCT  
MARINA**  
MORE TIME FOR YOU

# AQUEDUCT MARINA

## COVID 19

**'ACCESS GUIDE V1'  
FOR MOORING AND STORAGE CUSTOMERS**

12/05/2020

*Following review of the government's plan for the next phases of the UK's emergence from the Covid-19 pandemic and after discussions with the industry; we have now announced that Aqueduct Marina can be accessed by our existing mooring and storage customers. The marina will not be accessible to the general public or friends & family to visit.*

*This is of course subject to customer's continuation to follow the government's plan and the marinas guidelines.*

**Before you travel...**

- *Please consider if your journey to the marina is necessary?*
- *Contact the marina office via 01270 525 040 to let us know you'll be visiting*
- *Review government guidelines in your area e.g. England, Wales, Scotland & N.Ireland*
- *Bring your own PPE and hand sanitiser that you may require*

**IMPORTANT**

**WE MUST ASK YOU TO REFRAIN FROM  
ENGAGING WITH OUR STAFF DIRECTLY, ALL  
ENQUIRIES MUST BE MADE BY PHONE, ONLINE  
OR E-MAIL AND MEMBERS OF OUR TEAM  
SHOULD NOT BE APPROACHED IN PERSON.**

## WHEN YOU ARRIVE ONSITE...

*The security barrier (Point 1 on attached map) will be in use to restrict access, the new code is XXXX (code will only be shared with mooring and storage customers)*

## SEVERAL AREAS OF THE MARINA REMAIN RESTRICTED, THEY ARE;

*The office remains open but is not accessible in person and you should call 01270 525 040 to speak with a member of our team.*

*The café is closed until further notice.*

*The toilets, showers & laundry are closed until further notice.*

*The Chandlery is restricted to staff only, however items can be pre-ordered for collection from area 3 on the attached map; please call the office to arrange.*

*Pump-out and diesel is available on a self-service basis; please call the office to arrange.*

*We will not be accepting deliveries for customers, as per normal.*

*In addition to following all government guidelines please also ensure that:*

*You should go directly to your boat, do not interact with other customers or marina staff*

*Carry out activities on board your boat where possible and consider which exterior activities could break social distancing rules.*

*As per C&RT and government advice you cannot stay on your boat over night at the marina, so please leave the marina the same day as arriving.*

*Trolleys will be available (Point 5 on attached map); we recommend that customers avoid using trolleys where possible and if needed please bring products to disinfect them before and after each use.*

*Pedestrian gates of A-jetty and B-Jetty have been removed to avoid communal contact.*

*Jetties should be accessed using a "give way system", you must allow people to complete a full journey along main jetties as they are less than 2 meters wide*

*We appreciate you may wish to speak with other boat owners but as per government guidelines we unfortunately recommend against this at this time.*

*Only one person allowed in the bin compound (Point 4 on attached map) at any one time. Bin lids to be left open to avoid communal contact.*

*Only one person allowed in the Elsan building (Point 2 on attached map) at any one time. Customers should ensure the clean down all surfaces and wash hands before using and prior to leaving the building.*

[illegible]